

Report on multiplier event – final project conference

Ekonomška šola Murska Sobota, 15 June 2016

The second multiplier event within the Erasmus+ project **Key Skills for European Union Hotel Staff** (*Project No.: 2014-1-HR01-KA2014-007224*) was held at Ekonomška šola Murska Sobota. It was the final project conference, the aim was to present the project and the project results to stakeholders from the region. At the event were 66 participants altogether. 32 local and regional participants (11 teachers and 21 industry stakeholders), 8 international participants, 14 project partners and 12 teachers from Ekonomška šola Murska Sobota.

The final project conference was opened by the director of Ekonomška šola Murska Sobota, Beno Klemenčič, who welcomed all the project partners and participants of the conference. All project partners then presented the project and the project results to the participants of the conference. First, Hilarija Lozančić Benić, the main coordinator, presented the project in general and then Ineta Luka, the Latvian project coordinator, presented the findings of the needs analysis report. Next, Erna Vöröš, the Slovenian project coordinator presented the course syllabus for both levels A2/B1 and B2/C1. This was followed by the presentation of the Front Desk programs, the mobile applications and the digital maps done by David Sephton, the British project coordinator. Simona Pellizzari, the Italian project coordinator, then presented the results of the Front Desk programs. After a coffee break, the conference continued with the presentation of the Moodle e-learning platform and the A2/B1 language course and tasks on the platform, done by Erna Vöröš. Next, Zsuzsa Ajtony, the Romanian project partner, presented the B2/C1 language course and the tasks on the Moodle e-learning platform. Finally, Ineta Luka presented the piloting results of the e-learning platform. All the presentations were supported by practical examples using PowerPoint presentations and/or the e-learning platform so that the participants of the conference could easily understand what the main goals of the project are. Before the lunch break, our international guests had the opportunity to present their opinions, ideas and comments about the project. In general, they were very impressed with all the results and products achieved in the project. After the lunch break, the conference continued in one of the computer rooms at school where the participants of the conference had the opportunity to learn about the Moodle e-learning platform in more details by solving different tasks on different language levels and in different languages. They could gain personal experience in using the platform and discover how easy or difficult the tasks are. They mostly liked the digital maps with their descriptions but found that solving the tasks connected to the digital maps were quite time-consuming. They also liked the tasks about national dishes and tried their knowledge on national dishes of different countries.



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All participants of the conference received a paper bag and folder with the project logotype, a flyer containing general information on the project, a brochure containing detailed information on the project and small souvenirs from the region. They also received a notepad and pens, a conference badge and conference ribbon, all with the project logotype. They also found evaluation sheets in the folders and were asked to fill them in so that we could get some feedback on the final project conference.

The media also showed interest in the event. There were two TV teams and some news reporters. One of the TV teams was from the national RTV Slovenija, the other team was from a local television station. They both prepared contributions for the TV news that evening.

The general impression of the final project conference was very good. The participants were very impressed with all the work that had been done and all the products that had been made during the project.

Erna Vöröš,
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Programme for multiplier event in Terme 3000, Moravske Toplice

Date: 25 May 2016

Time: 9.00 – 18.00

Venue: Congress centre Livada Prestige

Participants: 30 tourism stakeholders, project team

9.00 – Welcome speech of director of Terme 3000, Mr Igor Magdič

9.15 – Presentation of project in general

9.45 – Presentation of Front Desk programs and mobile applications

10.30 – Coffee break

11.00 – Presentation of Moodle e-learning platform

12.30 – Lunch break

14.00 – Workshop – Moodle e-learning platform

15.30 – Coffee break

16.00 – Workshop – Moodle e-learning platform

17.30 – Comments and opinions of participants, filling in evaluation sheets



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18.00 – Snacks



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